

GENERAL PRACTICE FORWARD VIEW

APRIL 2016

www.england.nhs.uk/gp

Developed in partnership with:



Royal College of
General Practitioners

Health Education England



#GPforwardview

www.england.nhs.uk/gp

STRENGTHS OF GENERAL PRACTICE

General practice provides **safe**, **high quality** and **efficient** care, with very high levels of patient **satisfaction**. It has a **unique** and **vital** place in the NHS...



Holistic perspective understanding the whole patient not just a disease



Accessible, personal care built on a relationship from cradle to grave



Comprehensive skills to diagnose & manage almost anything



Community based responsible for prevention and care of a registered population



First port of call and **central** point of care for **all**, for **life**

Personal and population-orientated primary care is central ...

if general practice fails, the whole NHS fails. Simon Stevens, General Practice Forward View

GENERAL PRACTICE FORWARD VIEW

UNDER
INVESTMENT

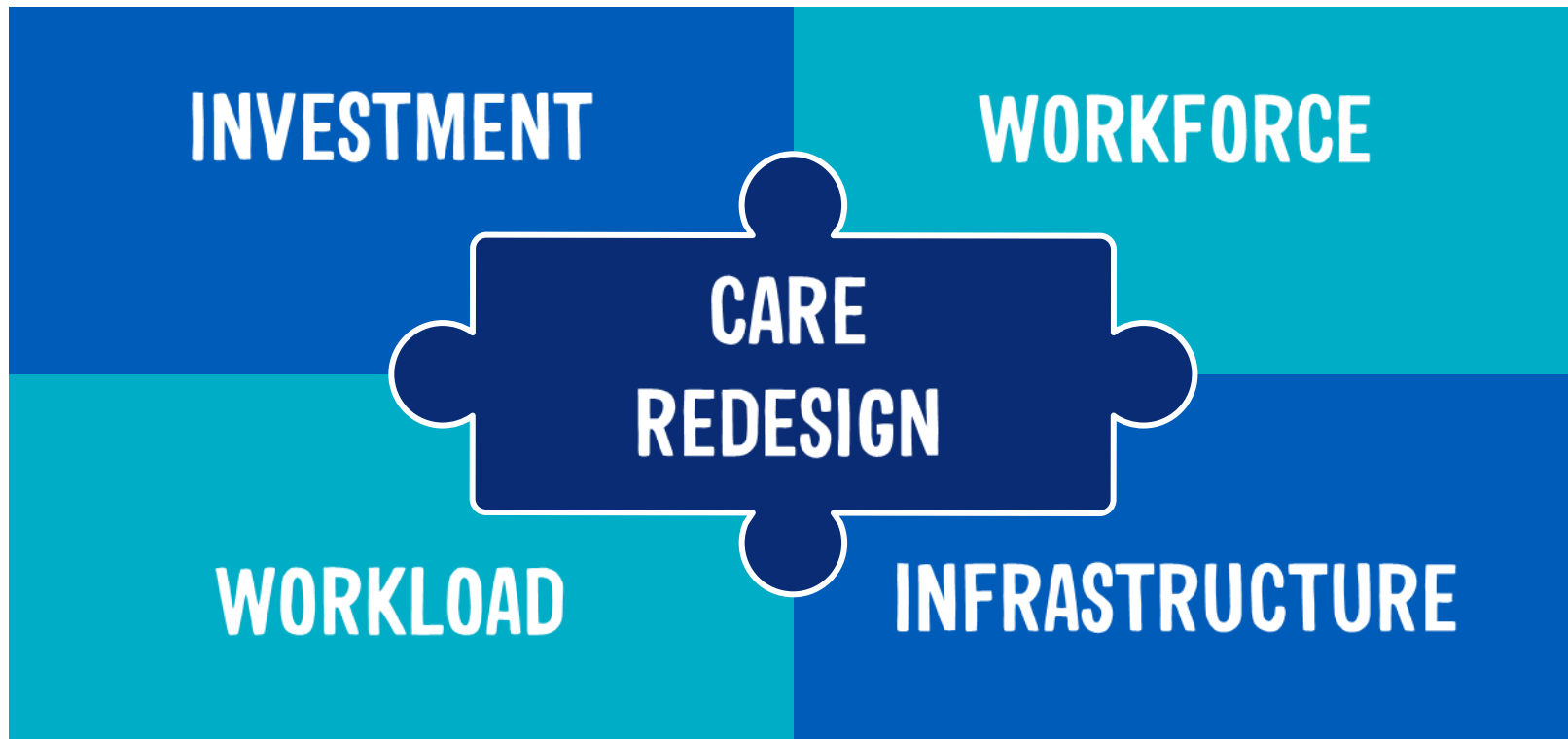
WORKFORCE
CHALLENGES

**The
problems**

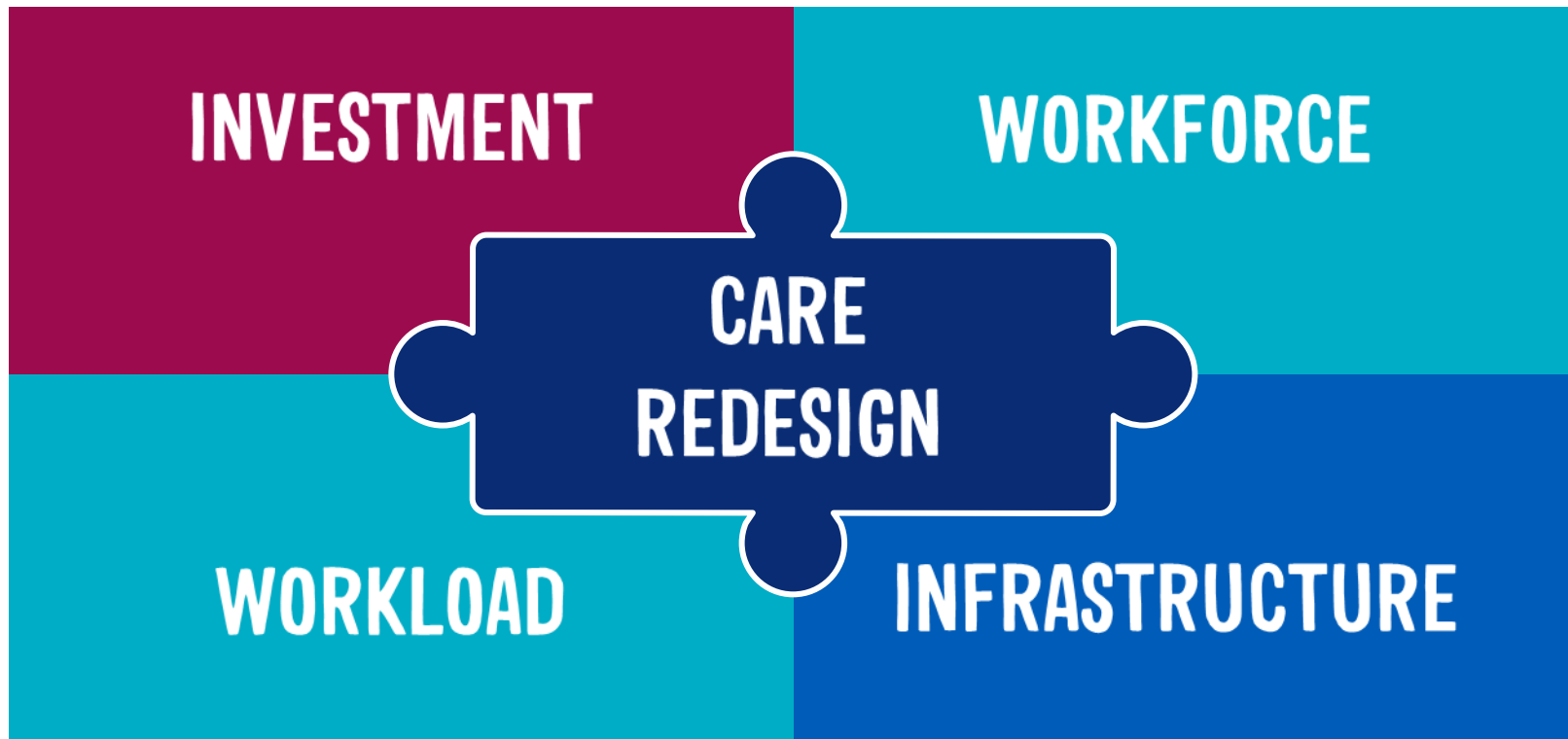
UNFUNDED WORK
RISING DEMAND
BUREAUCRACY

INADEQUATE
INFRASTRUCTURE

GENERAL PRACTICE FORWARD VIEW

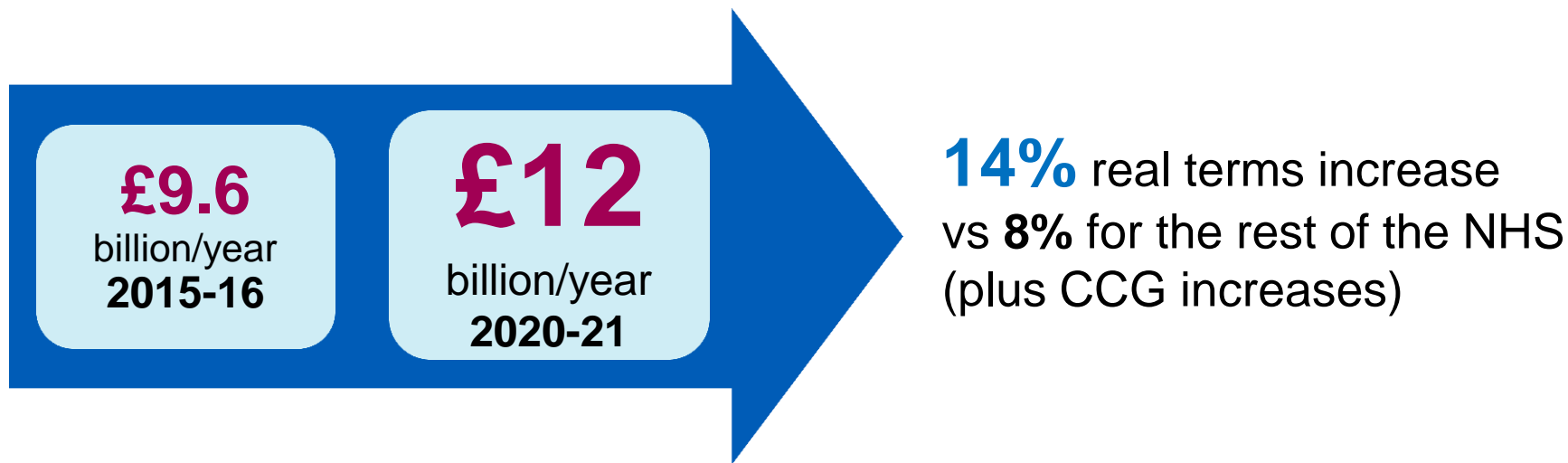


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INVESTMENT

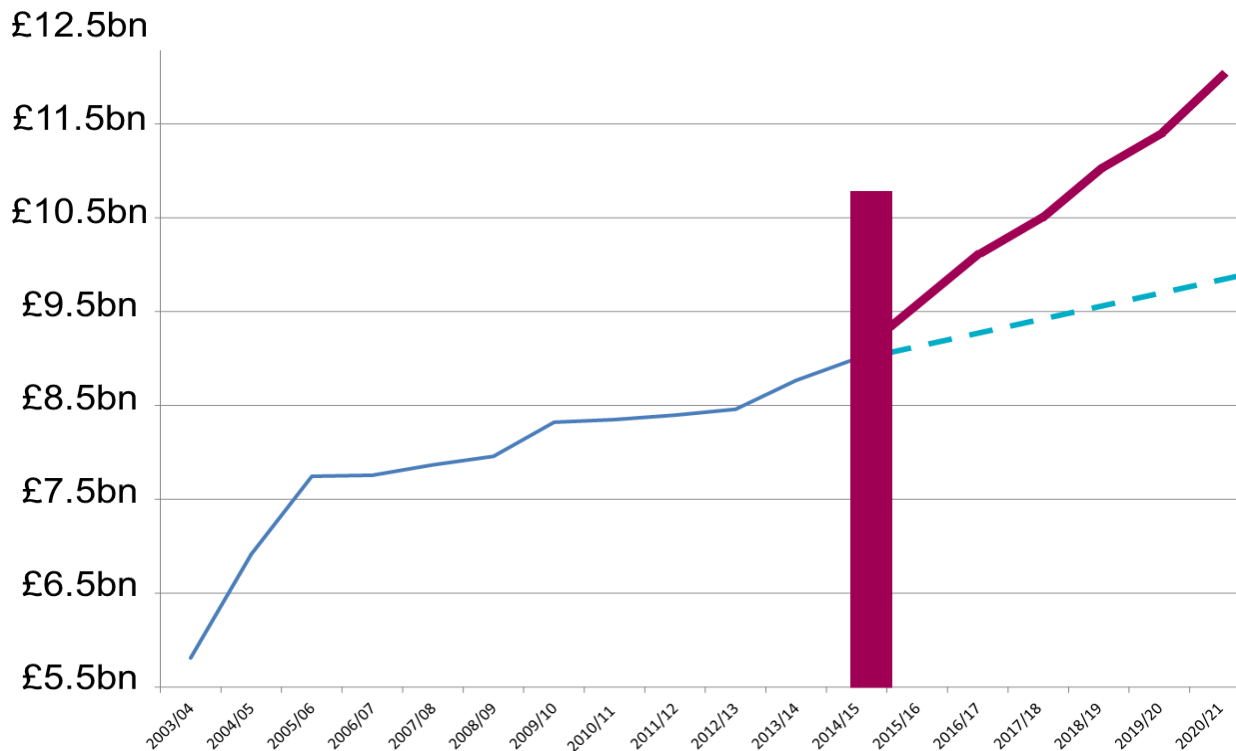
Overall new investment is a **minimum extra £2.4 billion pa** by 2020/21



One off **Sustainability and Transformation package** >£500M over 5 years

INVESTMENT

(cash terms – above inflation)



Stabilise and Improve Resilience

Vulnerable Practices Scheme

- **£10m to support 900 identified GP practices** in difficulty
- Permissive approach e.g. no matched funding
- Diagnostic and improvement support for 600 practices
- £4.6m spent and remainder to be spent this calendar year

Practice Resilience Programme

- **£40m four year programme** with £16m for this financial year
- Similar permissive approach to individual and groups of GP practices
- **Over 1,000 practices this financial year**
- £8m each year for next three years

Already actioned

Extra £33m included in 2016/17 contract
Repeat winter payments scheme for OOH in 2016



Next steps

**Out of
Hours**

Work on **new scheme for OOH**
support with BMA

**In
hours**

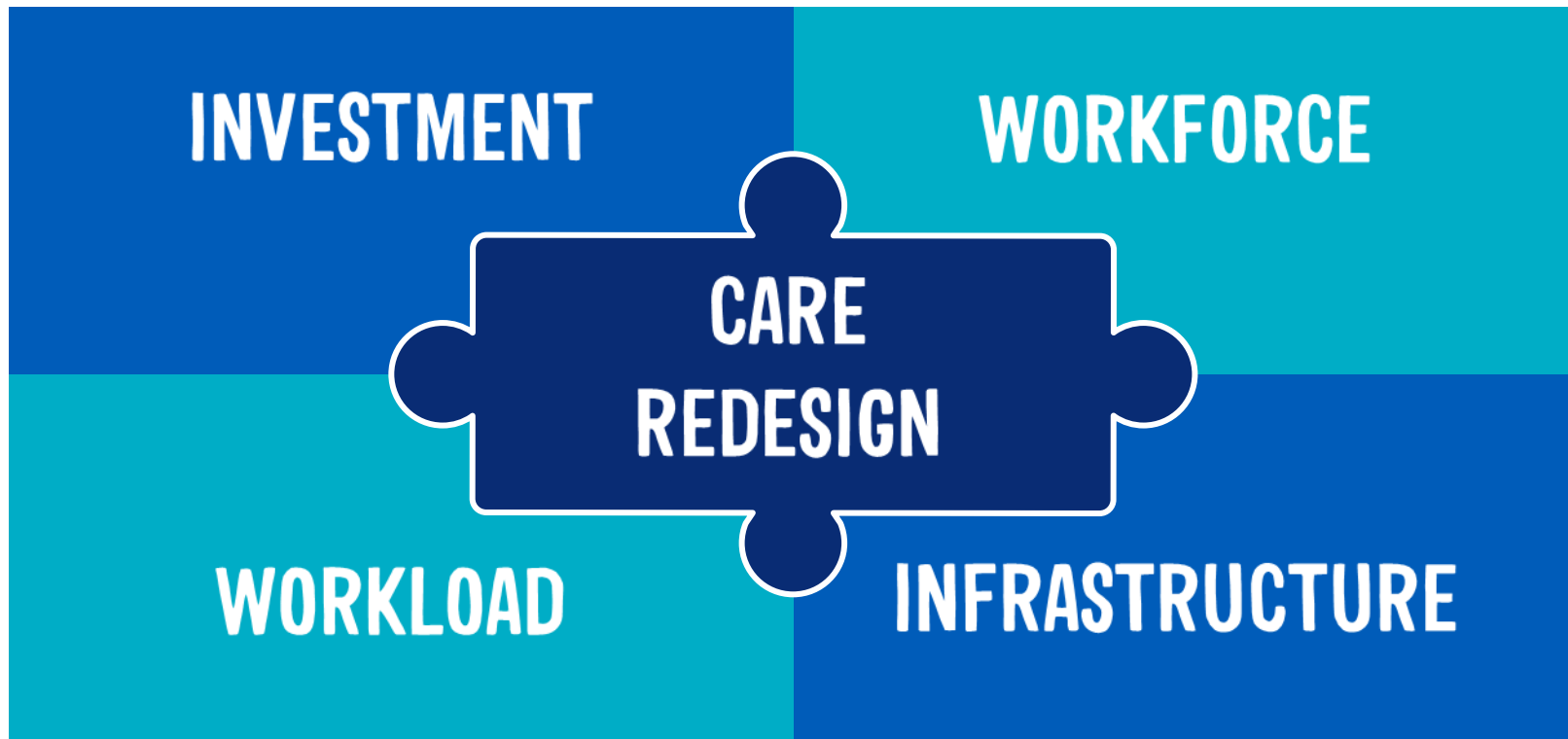
Payment to all practices in April
2017 and 2018 based on average
indemnity increases



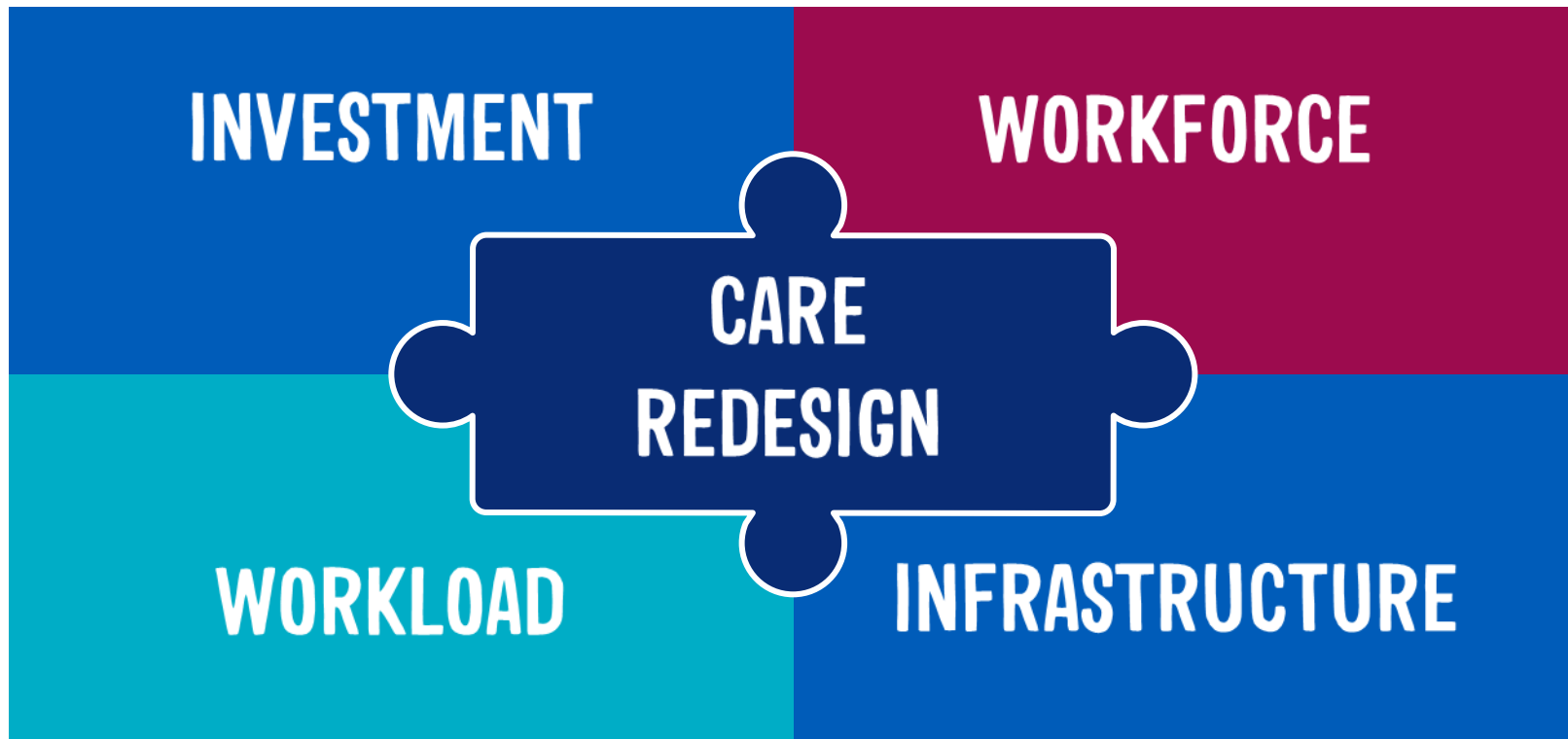
Longer term

GP Indemnity Review Group to look at cover for new members of the workforce
and other more radical options

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Encourage Recruitment

- **Medical schools**
- Health Education England increasing **training** places
- 250 Post-CCT **fellowships**
- Major **campaigns**
- CSU marketing **support**
- International **recruitment**

Make GP attractive again

- Reduce **workload**
- **Induction & Refresher** scheme
- **Bursaries** in under-doctored areas
- **Retainer** Scheme
- **Leadership** training opportunities
- **Training Hubs**

Retention

- **Flexible** career schemes
- **Career coaching** for GPs
- **GP Health Service**

NURSES

- Support with return to work
- Improved practice placements
- £15M to be invested

PRACTICE MANAGERS

- Expanded national network
- £6M on development

PHYSICIAN ASSOCIATES

- 1000 to be trained
- Regulatory and indemnity enablers

PHARMACISTS

- Current **£31m** to pilot **470** pharmacists in >700 practices,
- Plus new **£112m** to extend by a pharmacist per 30,000 patients
 - For an additional **1,500** pharmacists by 2020
 - Clinical pharmacists in 111 hubs

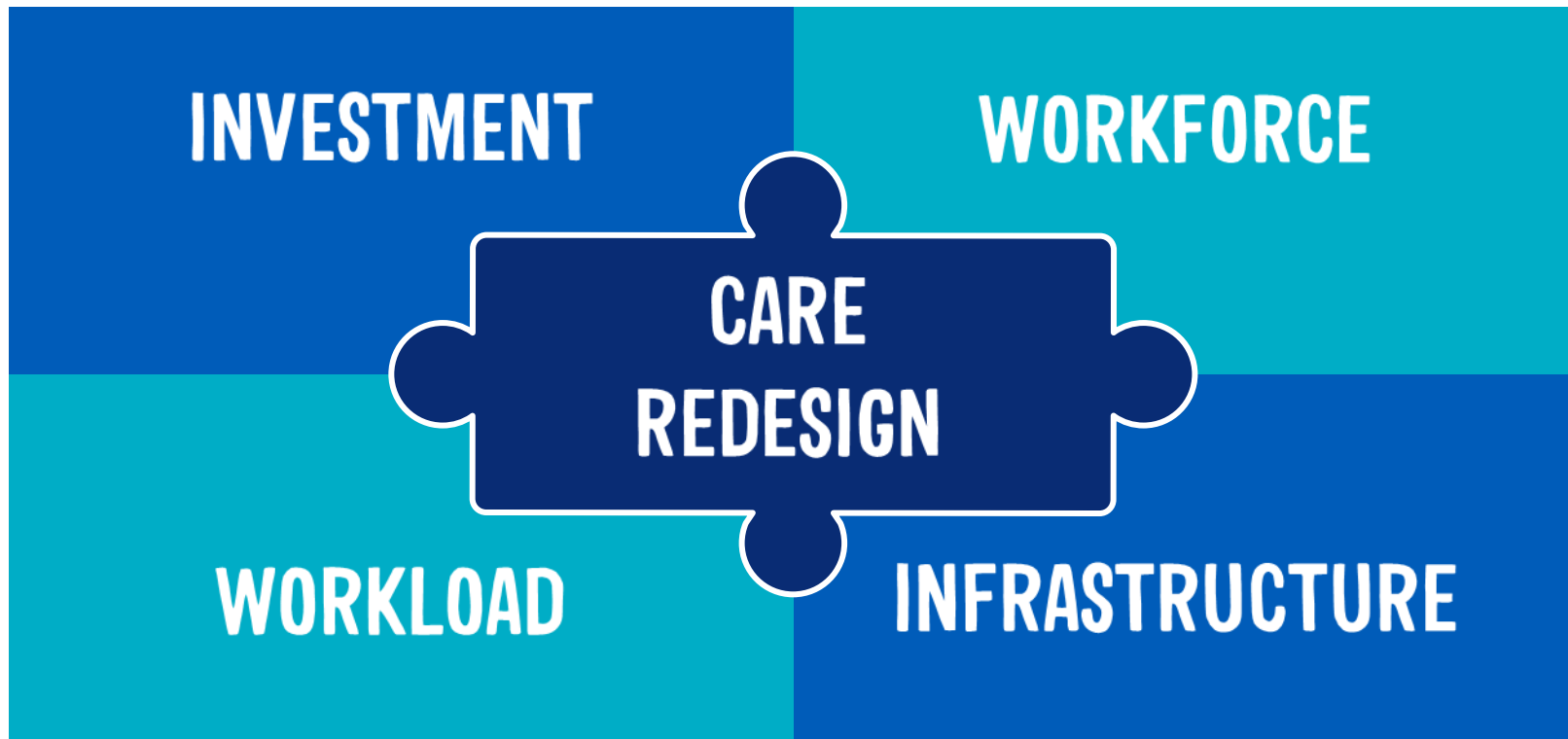
PARAMEDICS & PHYSIOS

- New Care Models

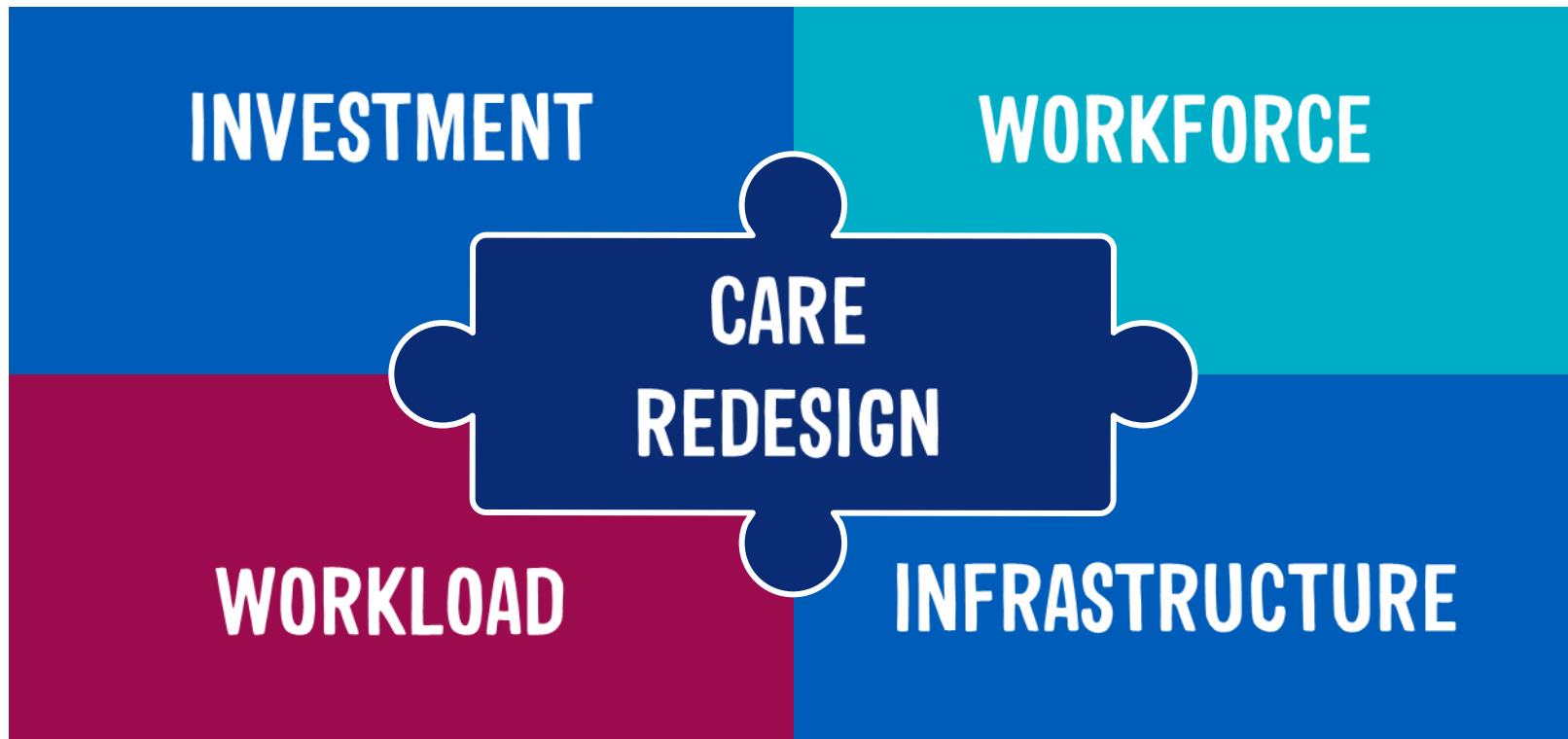
MENTAL HEALTH

- 3000 Therapists for long-term physical conditions

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WORKLOAD

Simplify reporting and regulation
Streamline the payment systems
Move away from micro-incentives

Demand Management

Self-help and Patient Online

Better sign posting

- Care navigation
- Social prescribing
- Minor ailments
- Remote triage/care
- Open access AHPs

Reformed 111/Urgent Care



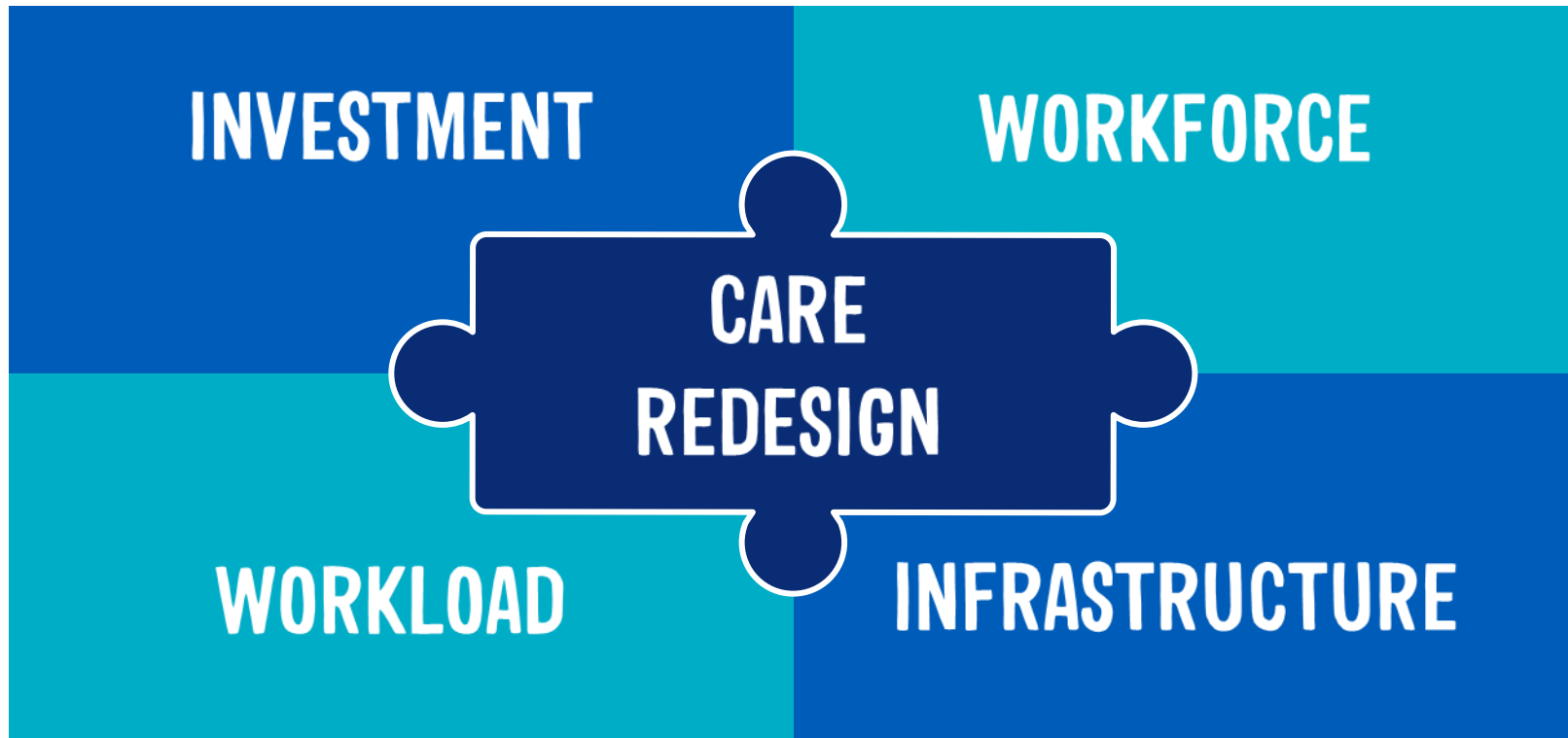
Greater Specialist Support



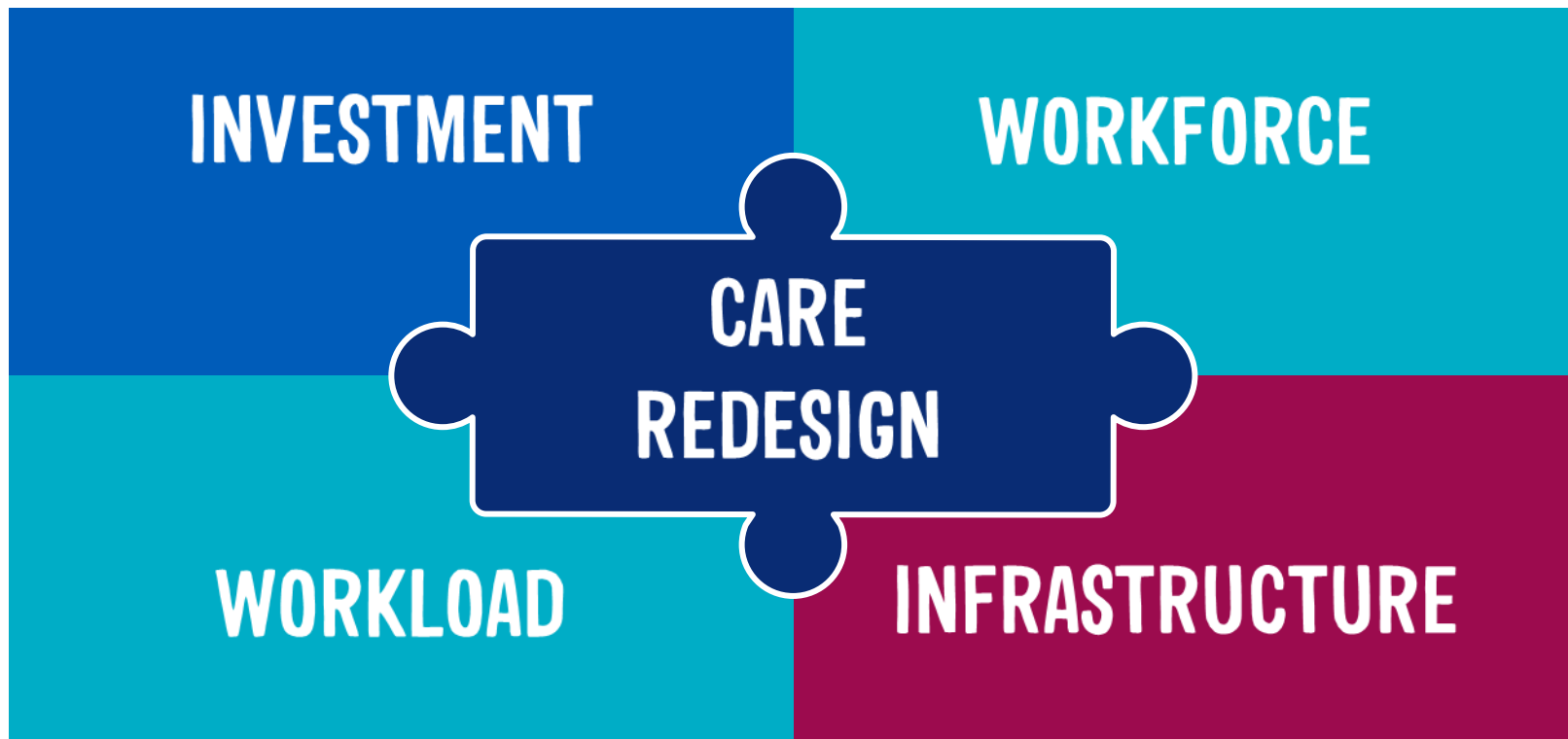
Collective working and MCP contract



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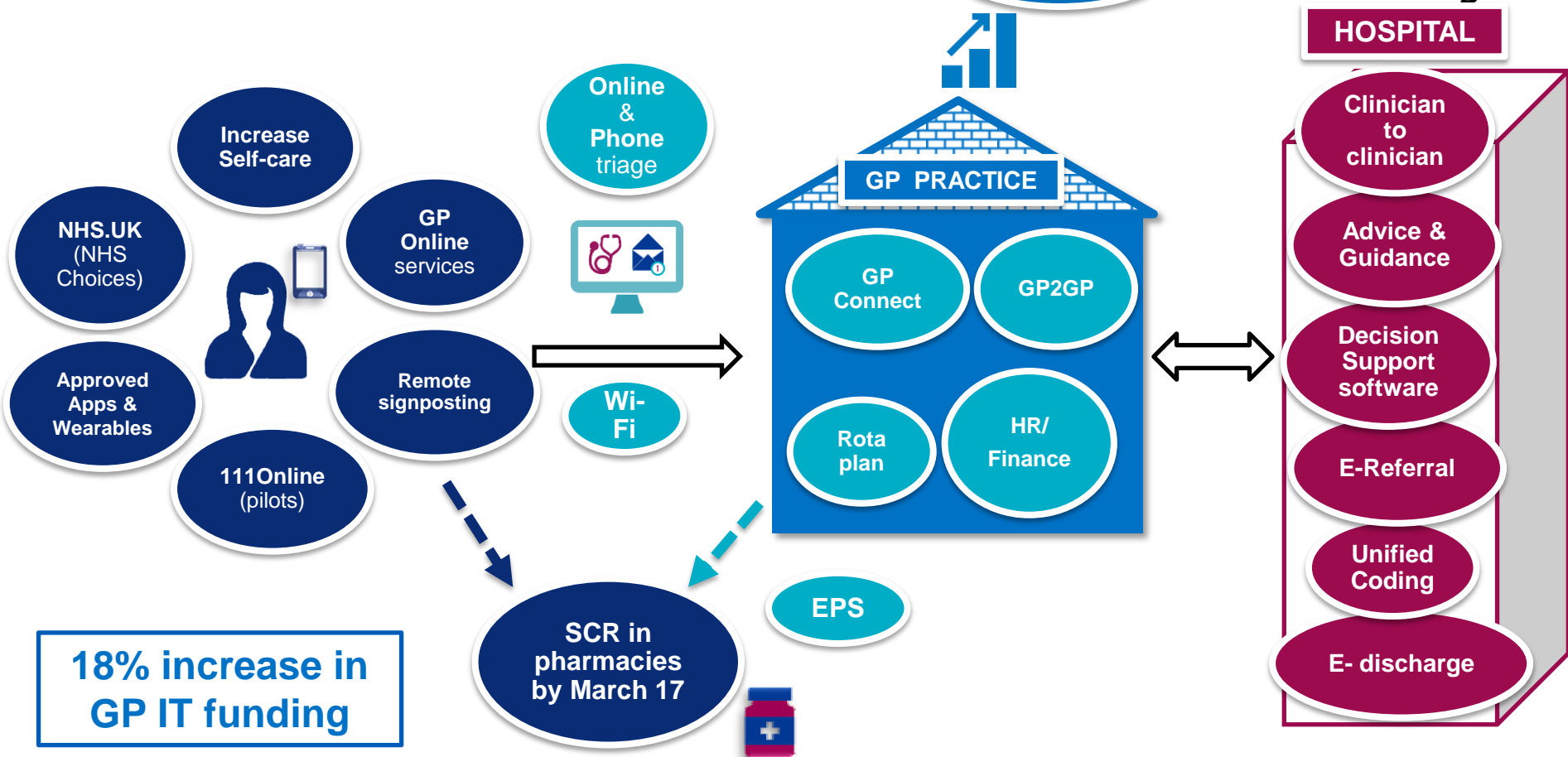
- **Estates and Technology Fund** - prioritisation and pipeline
- **Over 800 schemes in pipeline** from 2016-19 (subject to due diligence) on top of 560 already completed
- **BMA approved lease with NHSPS properties**
- **Project Management** support to speed up delivery
- **100% reimbursement** of premises costs in certain circumstances (rather than up to 66%)
- **Fund £7M Stamp Duty** for NHS Property Services tenants
- **Compensate VAT** where the landlord has chosen to charge VAT
- **Transitional funding** for significant rises in facilities costs

INFRASTRUCTURE

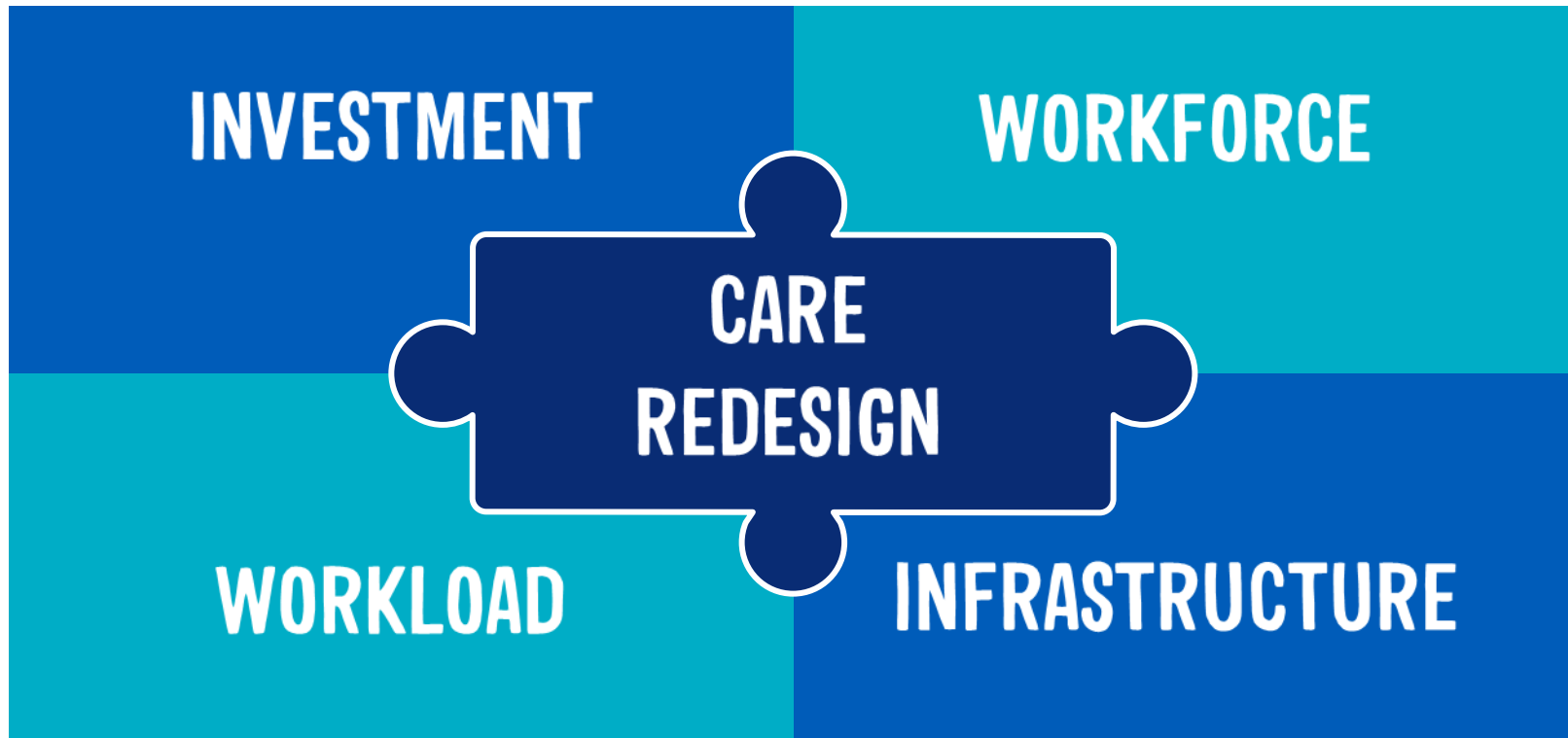
Technology

Health
Analytics

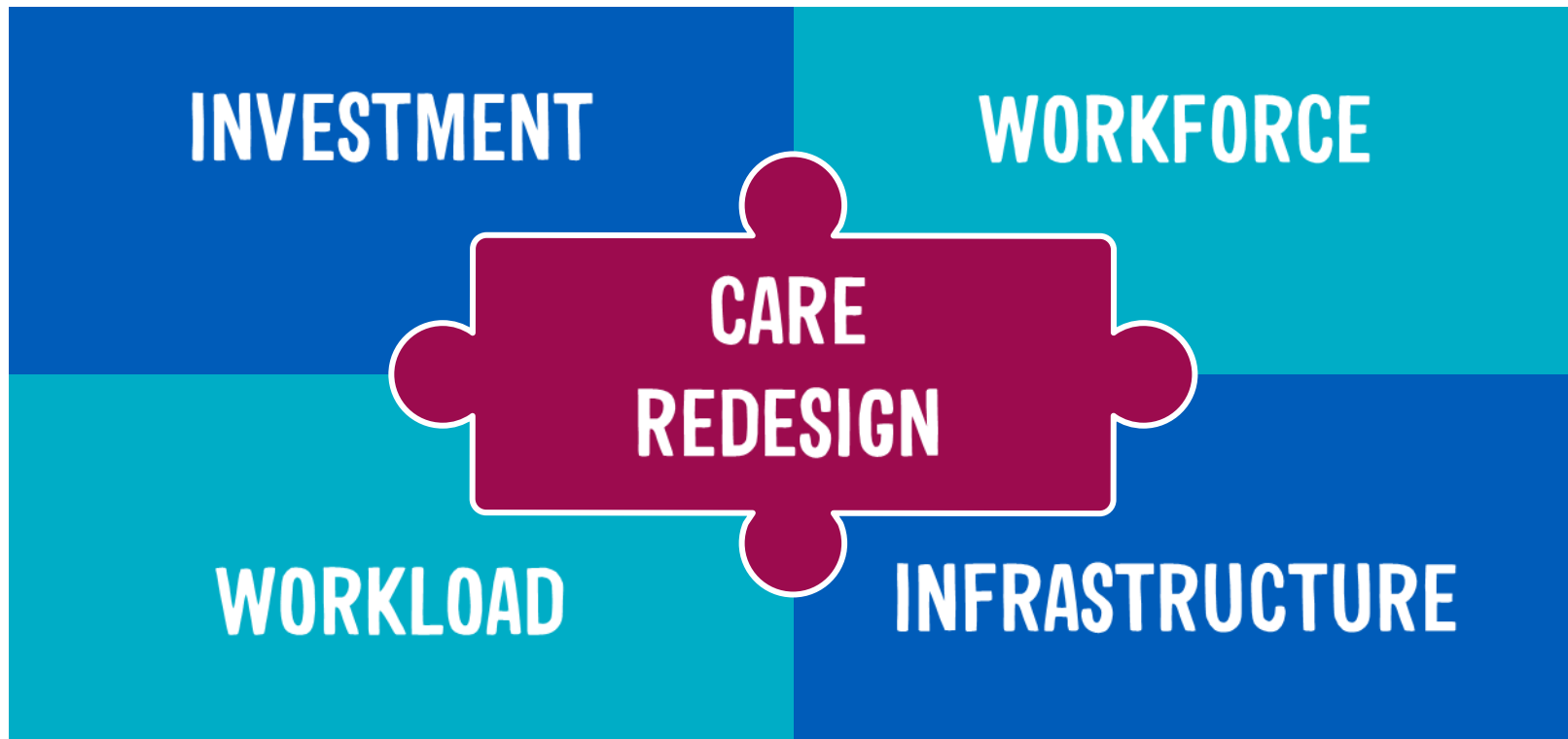
NHS
England



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General Practice Development Programme

(£30M over 3 years)

Innovation Spread

10 High Impact Actions to release time for care

- Regional GPFV **roadshows**
- Local High Impact Actions **showcase events**
- **Webinars**
- **Web** resources
- **Network** of experts

Time for Care

- Bespoke 9 month **action learning programmes** with expert input - aligned to local initiatives
- Rapid **on-site Lean redesign** support from The Productive General Practice

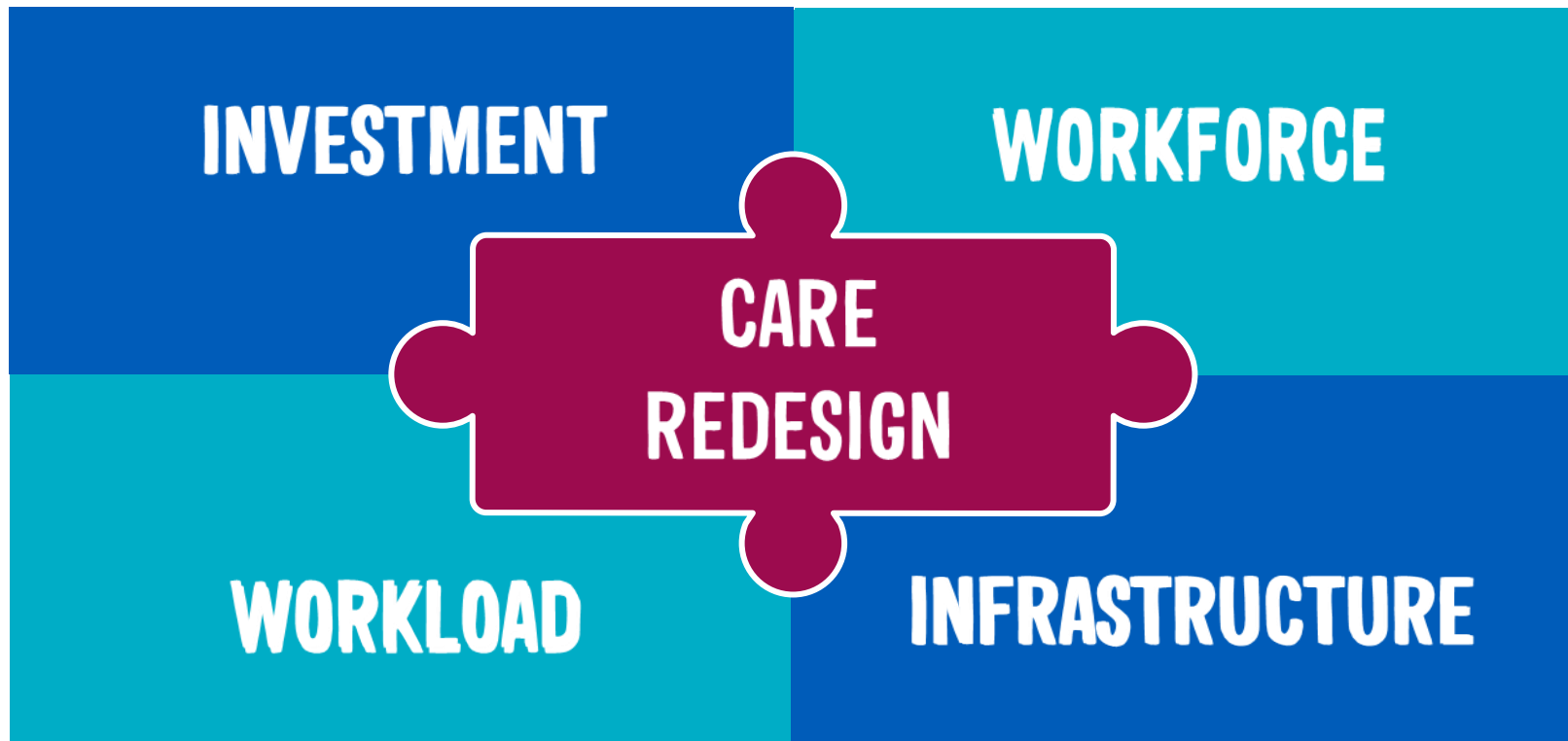
Building Capability

- Training to build **change leadership capabilities** – up to 400 places / year
- Support **RCGP Federation Network** and NHS Collaborate
- **Practice Manager** networking and development

Sign up at www.england.nhs.uk/gpdp

Where are we now?

✓ GPFV scrutiny and architecture in place



Where are we now?

INVESTMENT

- ✓ Investment secured and in planning guidance
- ✓ Indemnity till April 2019 (OOHs ongoing)
- ✓ Vulnerable Practices Scheme
- ✓ Practice Resilience Scheme

- ✓ Standard Contract Changes / Interface Group
- ✓ National GP Health Service from Jan 2017
- ✓ GMC / CQC / NHSE joint work
- ✓ Medical Assistant & Care Navigation

WORKLOAD

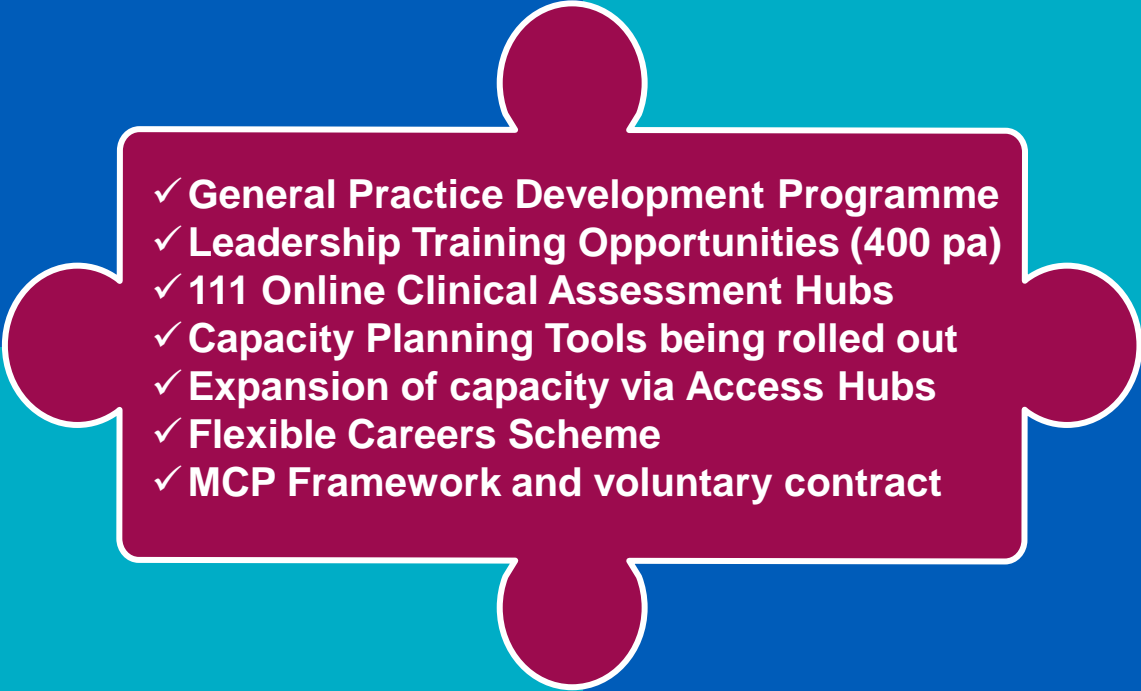
WORKFORCE

- ✓ International Recruitment Pilots
- ✓ 491 Clinical Pharmacists + Phase 2 now
- ✓ Practice Manager Training Consultation
- ✓ Induction & Refresher/ Retainer Schemes
- ✓ £20K Bursaries
- ✓ 250 Post-CCT Fellowships
- ✓ Medical School places increase
- ✓ Training hubs

- ✓ Pipeline of 800 premises schemes
- ✓ BMA Approved Lease with package
- ✓ Publicising GP online
- ✓ SCR in pharmacy
- ✓ Issued £45m allocation to CCGs for 2017/18 onwards for online consultations

INFRASTRUCTURE

CARE REDESIGN

- 
- ✓ General Practice Development Programme
 - ✓ Leadership Training Opportunities (400 pa)
 - ✓ 111 Online Clinical Assessment Hubs
 - ✓ Capacity Planning Tools being rolled out
 - ✓ Expansion of capacity via Access Hubs
 - ✓ Flexible Careers Scheme
 - ✓ MCP Framework and voluntary contract

Improving Capacity in General Practice



NHS

England

- Build on the **57** GP Access Funds covering 17M patients towards **national coverage of access hubs** by March 2019
- **CCGs to commission hubs** from practice groupings/OOH/urgent care providers (or a mix)

National requirements

Receptionists
can book
appointments

30 mins/
1000 patients
initially

1.5 hours
per weekday

Use of
digital
approaches

Effective
service
integration

Weekend
provision
locally-tailored

- **£6/patient** to commission
- **£138M** in **2017/18** and **£258M** in **2018/19** as **recurrent funding**
- Can be used for **in and out of hours capacity** to support practice resilience

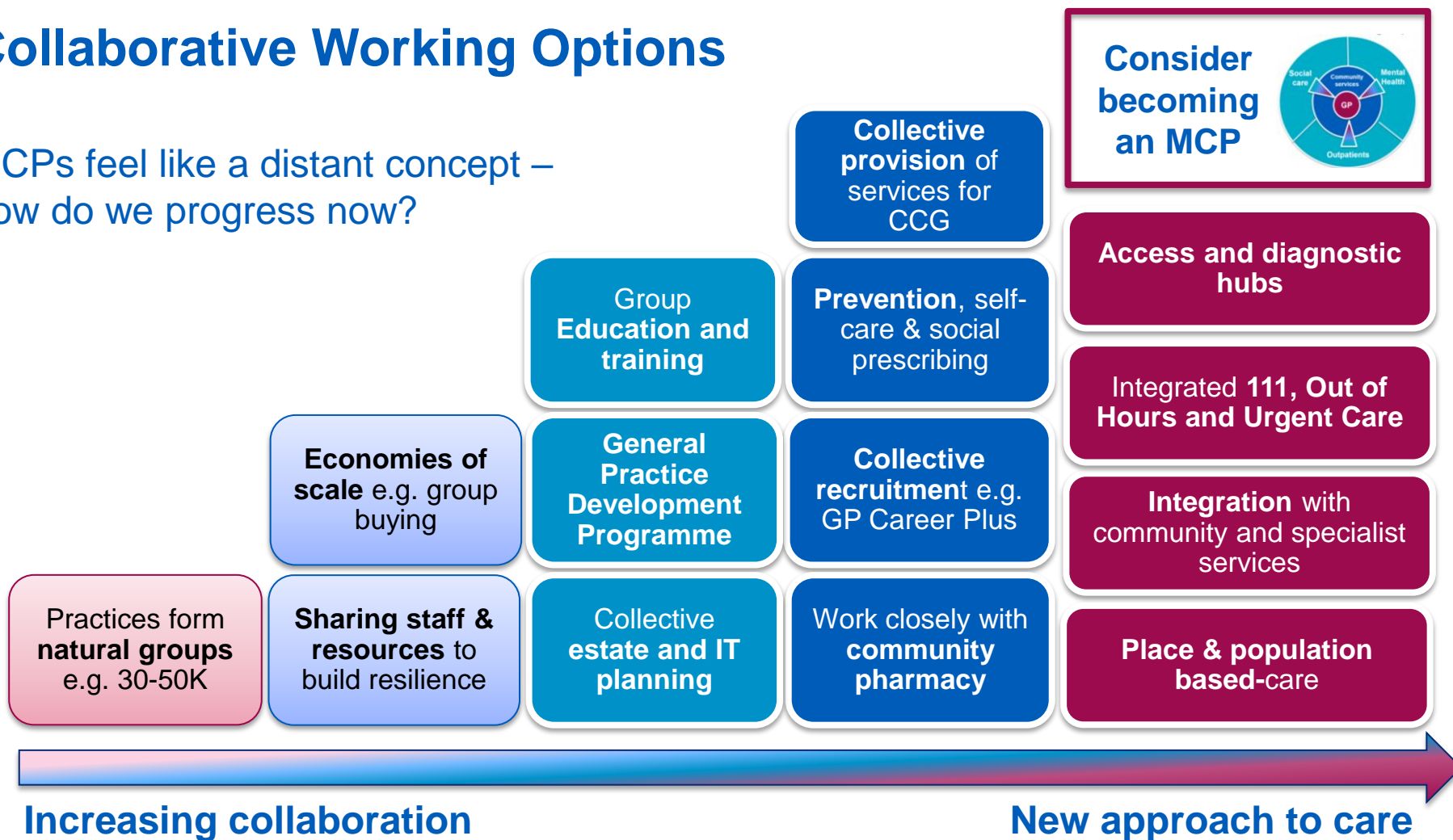
Urgent and Emergency Care Review



- **NHS 111** will be a **single entry point** to access 111 and GP OOHs
 - Containing **GPs and other health professionals** with access to **medical records**
- On track to cover **38%** of population by **April 2017** → Full coverage by April 2020

Collaborative Working Options

MCPs feel like a distant concept –
how do we progress now?



What is a Multi-speciality Community Provider?

Key Features

- CCG commissioned **voluntary contract**
- Place-based and population-based provision > **100K patients** (30-50K units)
- Focus on **prevention, self-care** and use of **community assets**
- Wider range of specialists developing **integrated patient pathways**
- Greater **resilience** across practice groups
- Greater **career opportunities** for all staff

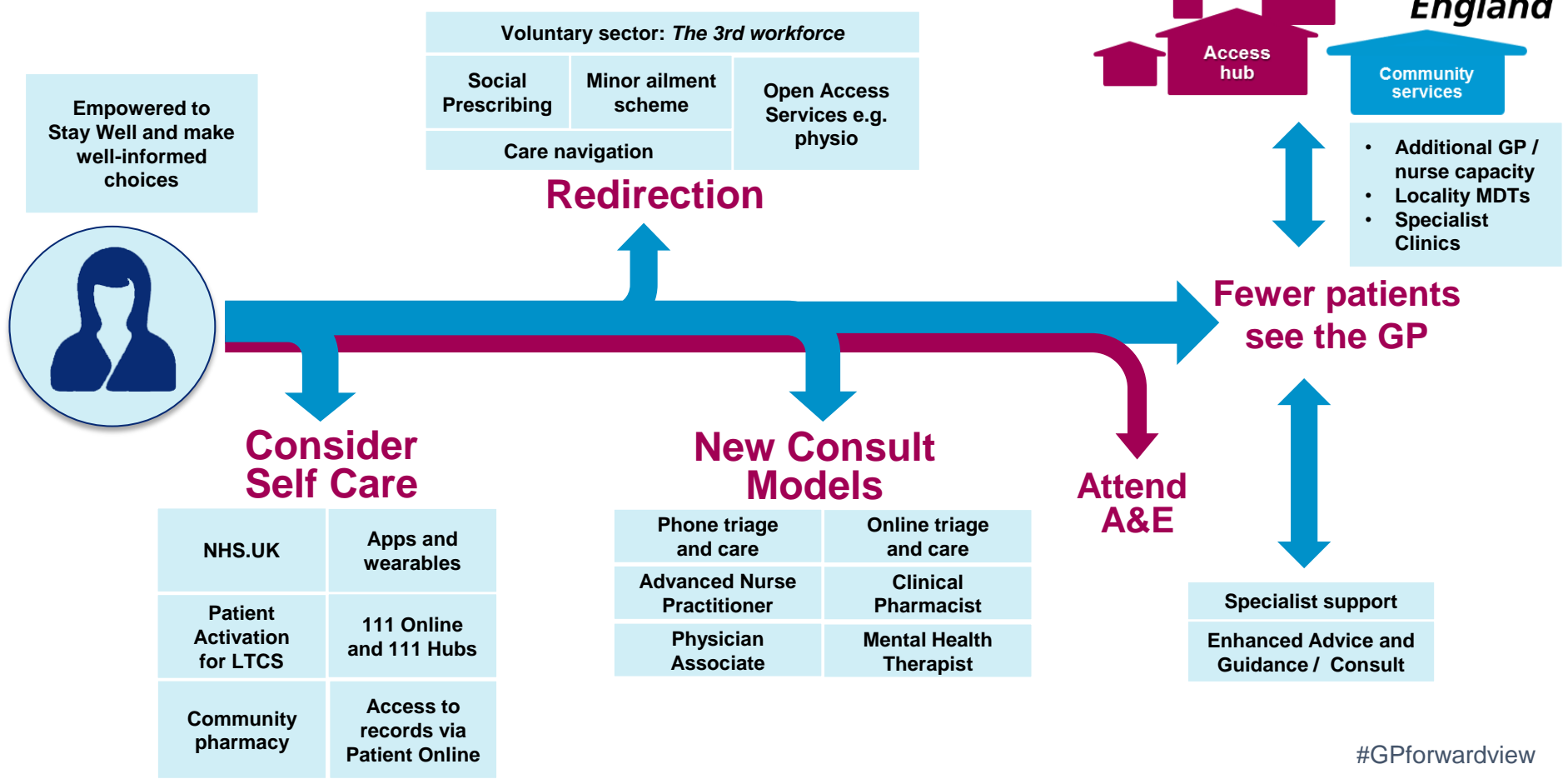
New organic business models in 10-15 year contracts (with right of return)

- 1. Virtual:** Alliance contract over existing
- 2. Partially Integrated:** GMS + Community Services
- 3. Fully Integrated:** One budget, one team, one service

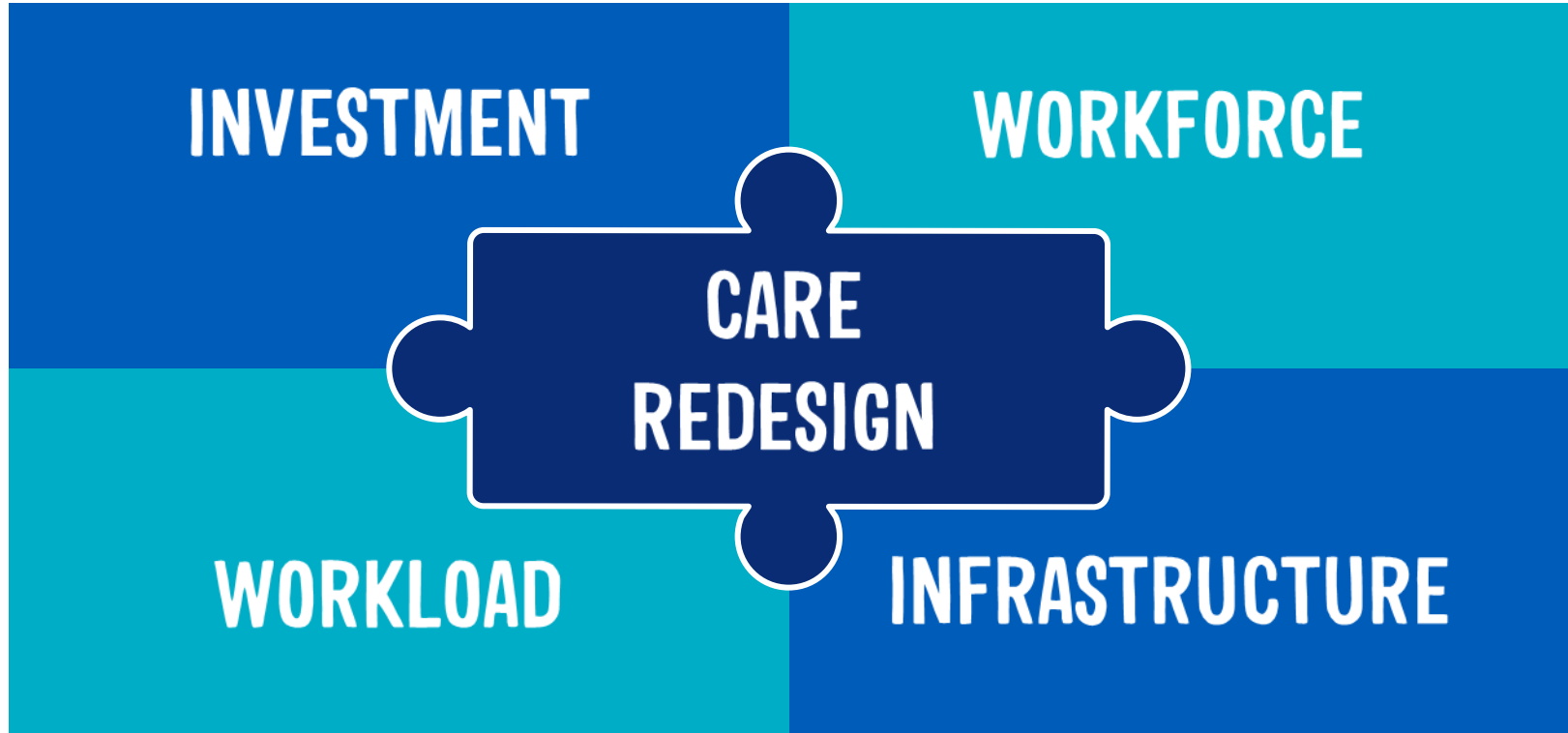
Intensive work with **6 aspirant MCPs**



Where are we going?



www.england.nhs.uk/gp



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APRIL 2016

A large blue arrow pointing to the right, with the website address 'www.england.nhs.uk/gp' written inside it in white text.

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Further information is
available on the NHS
England website

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