

# 'Climate Change' within Pharmacy

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### 'Climate Change' in Pharmacy

"Climate change increasingly poses one of the biggest long-term threats to investments."

Christiana Figueres on Climate Change secretary of the UNFCCC

"It's a collective endeavour, it's collective accountability and it may not be too late."

Christine Lagarde on Climate Change Managing Director, IMF



### Agenda

- 'What is a Pharmacy?'
- 'What happened between 2004/05 and 2012/13?'
- Changes to the Community Pharmacy Contractual Framework
- Pharmacy Business Impact
- Capital Value Impact
- Rental Value Impact
  - New Lettings
  - Lease Renewals
- Valuation Example (Lease Renewal)
- The 'Per Patient' Method of Valuation
- Valuation Development
- Future Challenges



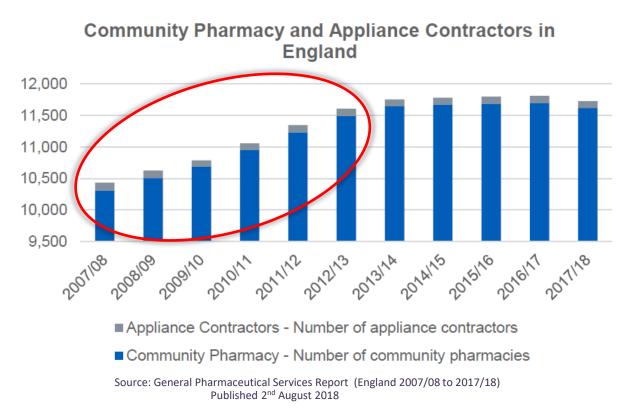
### What is a Pharmacy?

- Types of Pharmacy
  - Drug Store (OTS Medicines)
  - Registered Pharmacy / Non-Contract (OTC Medicines)
  - NHS Pharmacy (Fulfilment of NHS Prescriptions)
  - Independent, Regional Multiple and National Multiple
- An NHS Pharmacy
  - Requires a contract / licence
  - Pharmaceutical Needs Assessments (PNA)
    - Routine = Current Needs / Future Needs / Improvements / Unforeseen Benefits
    - Expected = Distance Selling / Relocations / Change of Ownership



## What happened between 2004/05 to 2012/13?

- Introduction of 'Category M' Pricing (to the Drug Tariff) in April 2005
- Deregulation & Exemptions
  - Out-of-Town
  - 100-hour Pharmacies
  - Primary Care Centres





## Changes to the Community Pharmacy Contractual Framework (CPCF) (England Only)

- Aim
  - Reduce 'clustering', improve efficiency
  - Reduce the burden on GP's / promote utilisation of Pharmacists
- 1<sup>st</sup> December 2016
- Budgetary Saving = Reduction in funding
  - £130m in FY 2016/17 (12%; recovered between Dec '16 and Mar '17)
  - £95m in FY 2017/18 (7.5%)
  - Reductions to Establishment Payments (worth £25,100 pa >3,150 items pcm)
- Quality Payments Scheme (worth £75m, but not additional funding)
- Pharmacy Access Scheme (PhAS)
- Pharmacy Closures & Protected Consolidations
- Continued Reductions to 'Category M' Pricing
- No change in Scotland & Wales



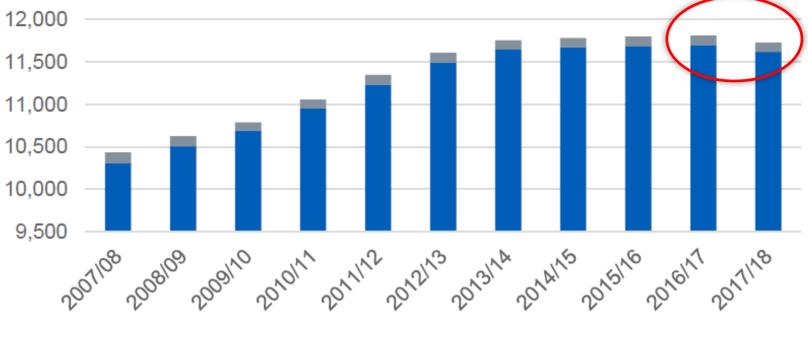
### **Business Impact**

- Reduction in Pharmacy Revenue
- Co-located Pharmacies some of the hardest hit
  - NHS contract revenue typically 90% to 99% of total revenue
  - Legal / Lease Constraints
  - Physical / Safety Constrains
  - Business sensitivity
- Increased Pressure on Operating Costs
  - Business Rates
  - Salary Costs
  - Property Costs



### Business Impact (cont...)

#### Community Pharmacy and Appliance Contractors in England



Appliance Contractors - Number of appliance contractors

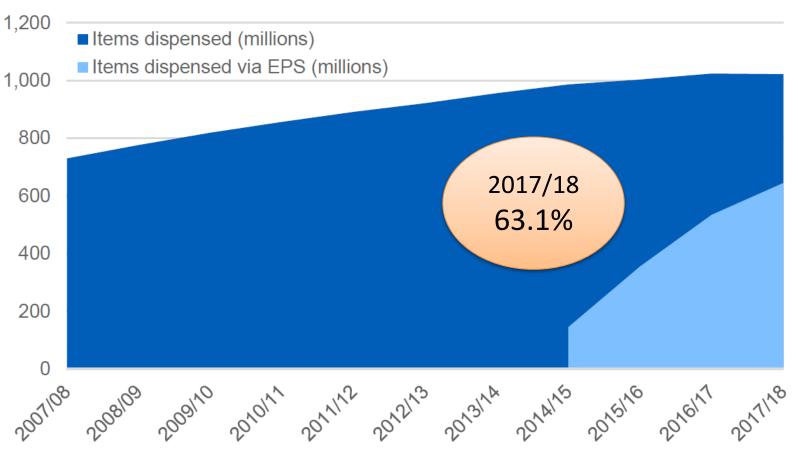
Community Pharmacy - Number of community pharmacies

Source: General Pharmaceutical Services Report (England 2007/08 to 2017/18) Published 2<sup>nd</sup> August 2018



### **Business Impact – Electronic Prescription Service**

#### Prescription items dispensed in primary care in England



Source: General Pharmaceutical Services Report (England 2007/08 to 2017/18) Published 2<sup>nd</sup> August 2018



### 'Capital Value' Impact

- Value at which pharmacy businesses exchange hands
- RICS Definition of Market Value

'The estimated amount for which an asset or liability should exchange on the valuation date between a willing buyer and a willing seller in an arm's length transaction, after proper marketing and where the parties had each acted knowledgeably, prudently and without compulsion'

- A market transaction = simpler
- Have remained stable (for now)
- Why?
  - Difficulties in securing new NHS contracts / licences
  - Demand > Supply
- Lloyds Pharmacy Dis-investment Strategy



### 'Rental Value' Impact

- Value for which property may be let at (for use as a pharmacy)
- RICS Definition of Market Rent

'The estimated amount for which an interest in real property should be leased on the valuation date on appropriate lease terms between a willing lessor and willing lessee in an arm's length transaction, after proper marketing and where the parties had each acted knowledgeably, prudently and without compulsion'

- Closed market = more complex / awkward
- Disparity between transaction types
  - New lettings vs lease renewals



### **New Lettings Vs Lease Renewals**

**New Lettings** 

- Require an NHS contract / license to be viable
- Typically associated with NHS contract / license relocations
- Closed Market
- Landlord / Tenant compulsion
- Valued on a residual / investment appraisal basis
  - Intrinsically incorporates value of the bidders possessing an NHS contract / license
  - Based on modelling forecasts
- Longer initial lease term to offset costs & secure position

Q: How do you appropriately value / devalue the above attributes?



### **New Lettings Vs Lease Renewals**

#### Lease Renewals

- Valued on a comparative basis
- 'Hierarchy of Evidence'
- Co-located Health Centre Pharmacies
- 'Special Value'

'An amount that reflects particular attributes of an asset that are only of value to a Special Purchaser'

- 'Special Purchaser'

'A particular buyer for whom a particular asset has a Special Value because of the advantages arising from its ownership that would not be available to other buyers in a market'

- Rise of the 'Per Patient' method
- Business secured (items locked in) / no cost write off



### Valuation Example (Lease Renewal)

#### Pharmacy in Health Centre A

- PLS 10,000
- 6 GP's
- 150 sq.ft
- Consultation Room
- Internal & External Access
- Essential & Advanced Services
- Open 54hrs to mirror GP's

#### Pharmacy in Health Centre B

- PLS 10,000
- 6 GP's
- 150 sq.ft
- Consultation Room
- Internal & External Access
- Essential & Advanced Services
- Open 54hrs to mirror GP's

### Valuation?



## **Differentiation Defined**

### Pharmacy in Health Centre A

- Former Mining Community
- High Levels of Unemployment
- Elderly Population
- High Dependency on Public Transport
- Items Prescribed
  - = 260,000 per annum
- % of Items Captured by Pharmacy = 75%
  - 'Healthy' & Viable

### Pharmacy in Health Centre B

- Affluent Area
- Low Levels of Unemployment
- Middle-aged Population
- Low Dependency on Public Transport
- Items Prescribed
  - = 120,000 per annum
- % of Items Captured by Pharmacy = 40%
  - Loss Maker /

#### **Closure Candidate**



### The 'Per Patient' Method of Valuation

- Used on co-located health centre pharmacies
- 'Special Value' valuation methodology
- Linking rental value to business value
- Pro's
  - Allows for basic comparison (adjusted for lease / physical variances)
  - Patient (Prescribing) List Size information is relatively easy to obtain
- Con's
  - Difficult to differentiate between pharmacies (business variances)
  - Transparency of comparables
  - Lack of knowledgeable analysis



### **Valuation Development**

- Variation on Notional Value
  - Used to value GP's and Health Centre's
  - Special Value?
  - Simplistic
  - Regression
- Investment / Profits Method
  - Progression
  - Similar Method for PH's / Hotels etc.
  - Information and Data difficult to obtain
  - Ethically Flawed
- Conclusion
  - Retention of the 'Per Patient' Method (for now)
  - Methodology needs refinement
  - Promote transparency



## **The Challenge**

- Sensible and Reasoned Conversations
- Management of Expectations
- Transparency of Evidence
- Transactional Analysis Consistency
- Hierarchy of Evidence
- Education

• Progression together for a sustainable pharmacy future



# **QUESTIONS?**

