

HEALTHCARE KNOW HOW





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Pier Health Group





### Agenda:

- Market pressures
- New models of Primary Care: Working at Scale
- Building the Future





### Market Pressures

#### **Market Pressures**



- Size of general practice a risk?
- Too much work
- Practice failures
- Legislation and compliance
- Increasing costs
- Duplication of back office
- Locums
- Recruitment
- Succession planning
- Property
- Ability to cope with complex change
- Deliver and benefit from new GP contract/PCNs





New Models of Primary Care: Working at Scale



# New Models of Primary Care: Working at Scale

- Federations, LLCs, LLPs...
- Informal
- Takeover, Merger
- Primary Care Networks
- Super Practice
- Super Partnership...



# New Models of Primary Care: Super Partnership

- Between like and unlike practices
- Menu of integration
- Many different models
- Autonomy, individual contracts remain
- Lifestyle and earnings differentials
- Elected board, executives run day to day
- Relationship with provider company
- Economies of scale derived from menu;
- VAT efficient
- Control with partners.







This is enshrined in our Partnership Deed

# Pier Health Group



















100,000 patients, 40 partners

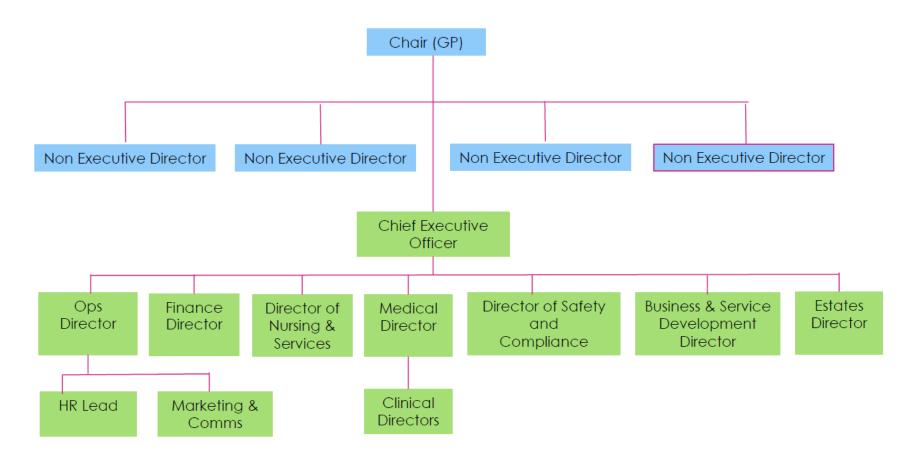
www.pierhealth.co.uk

### **Our Vision**

To create consistent, collaborative and resilient general practice leading our partners in the local health and care system, where community is the default setting for all our patients.



# Organisational Structure



# Pier Health – the next 3 years

Consistent, Collaborative, Resilient General Practice

Heart of Office Locality Hub

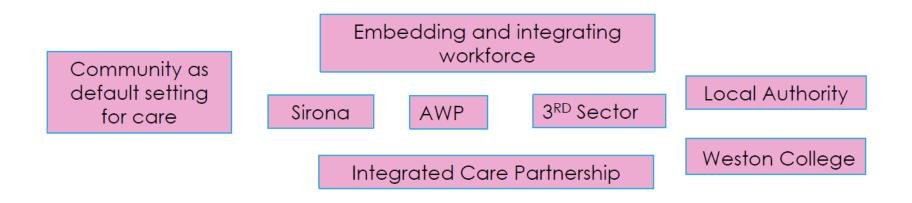
Workforce

Clinical

Governance

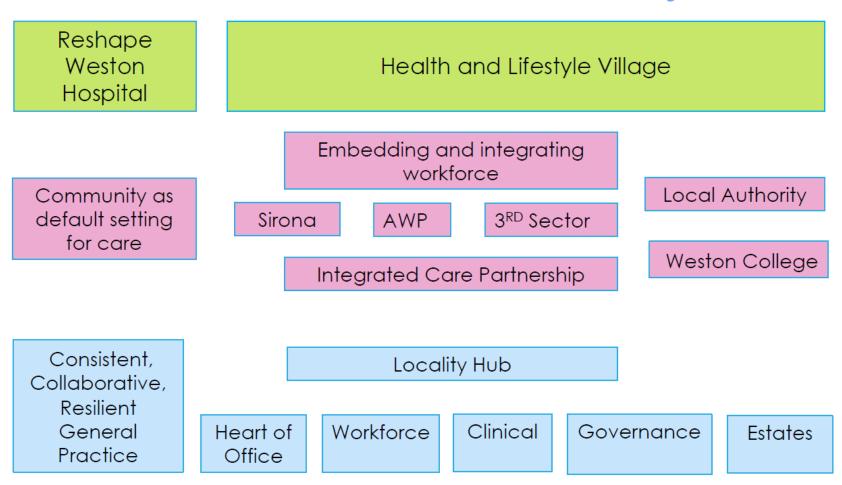
Estates

# Pier Health – the next 3 years





# Pier Health – the next 3 years



#### Pier Health: The first few months

#### We have:

- Rescued 3 practices
- Delivered co-terminus PCN
- Established our 'Heart of Office'
- Become a research centre
- Recruited GPs, ANPs, ECPs...
- Launched our Prescribing Hub, e consults, Nurse-led practice & are ready for 7 day opening.

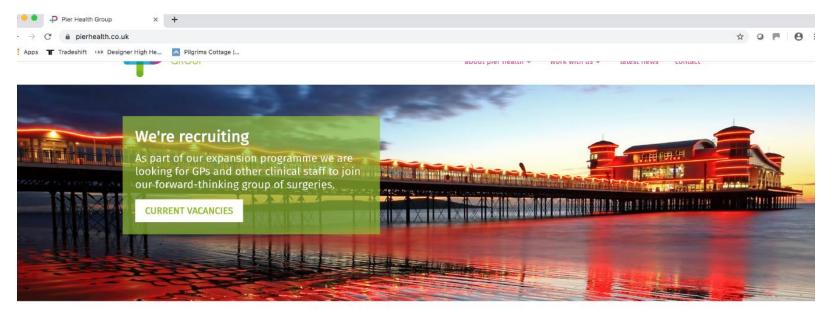


# Creating a buzz



#### Pier Health website

#### www.pierhealth.co.uk



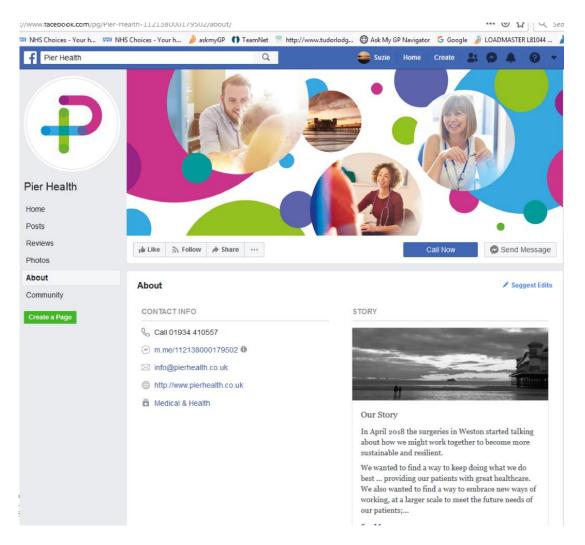
#### About our super partnership

Pier Health Group was established in 2019 with the express purpose of delivering the very best in care for our patients by continuously improving our service in innovative ways. One of the many benefits of forming an organisation that will provide care for over 93,000 people is that Pier Health will be able to offer robust, high quality, and consistent services across its organisation and can explore new ways of delivering care across the sites.

#### **Our surgeries**

Pier Health is a super partnership of surgeries across Weston-super-Mare, Worle and surrounding villages. Whilst Pier Health is a super partnership, each surgery has a significant amount of local autonomy to ensure they are well equipped to meet the needs of their own patient group.

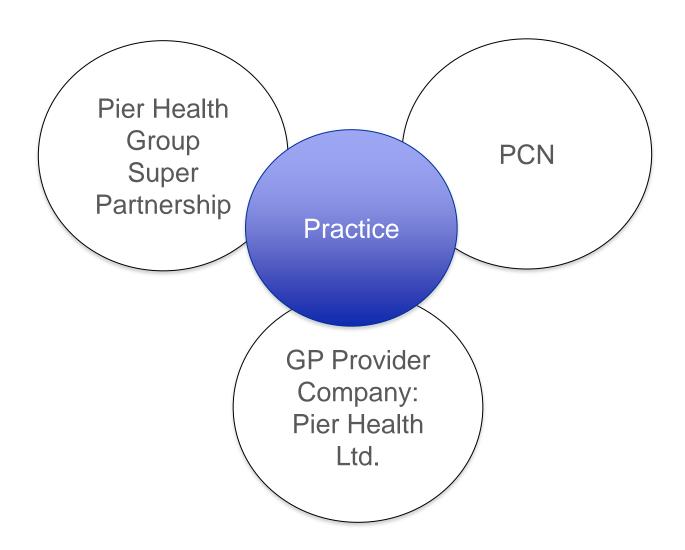
## Social Media





# Determined to lead, determined to succeed...

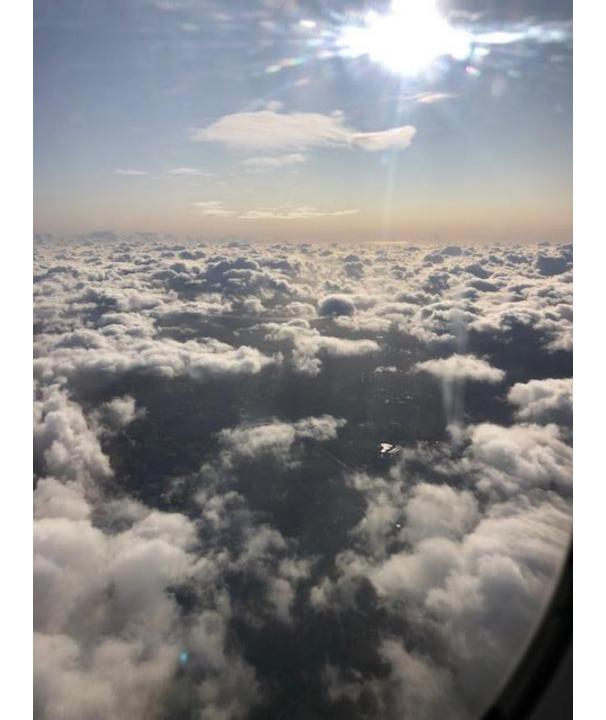








# Building The Future









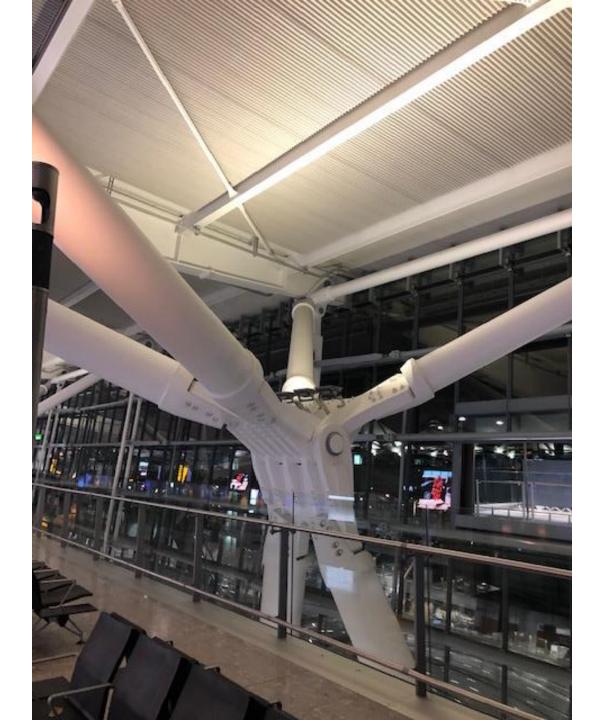






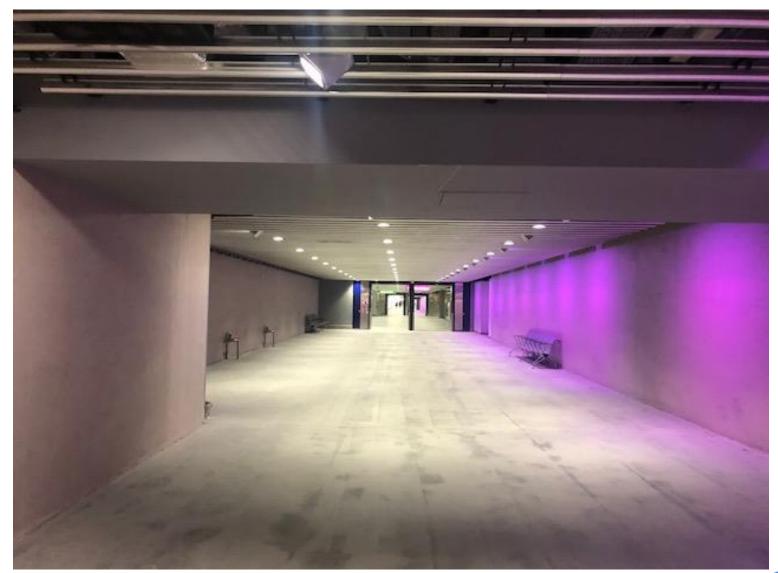






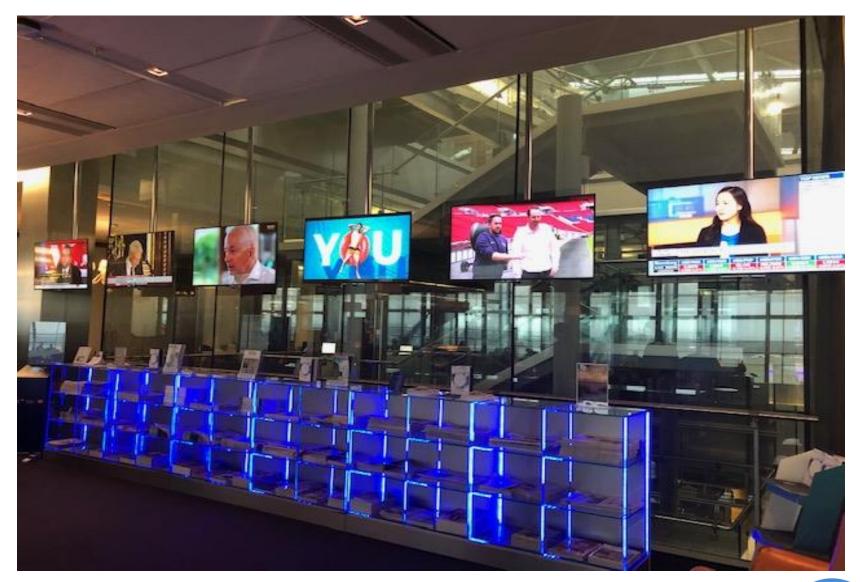






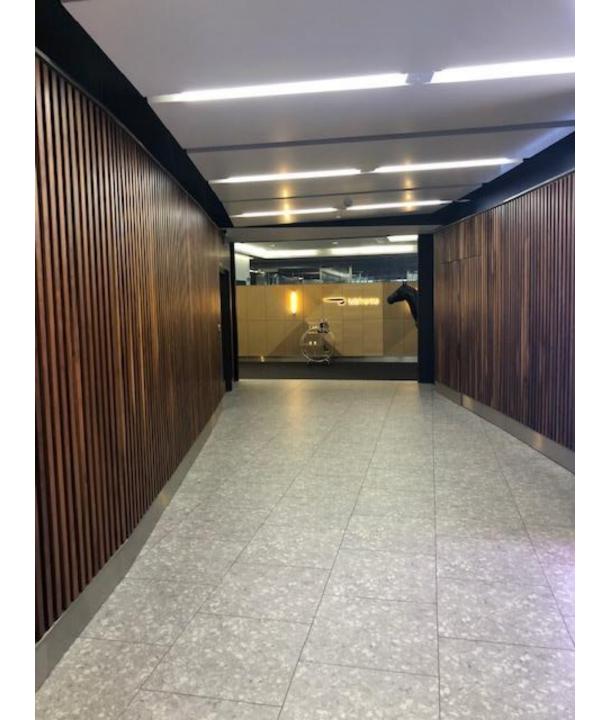






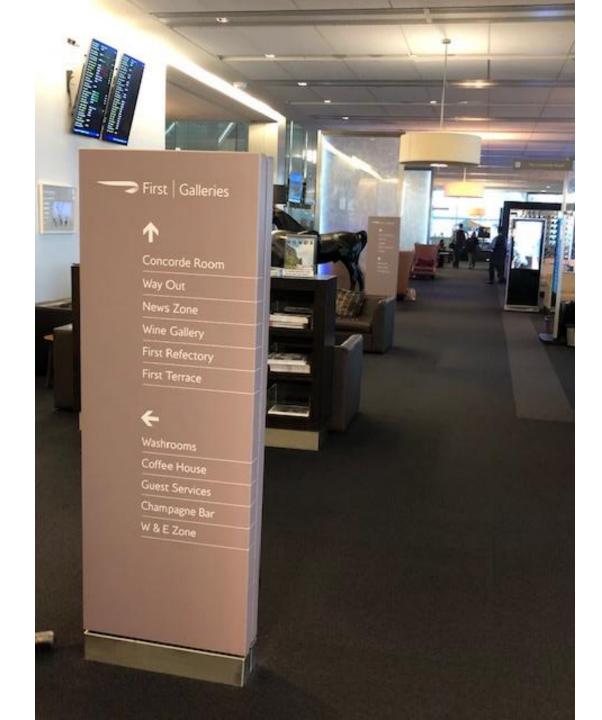






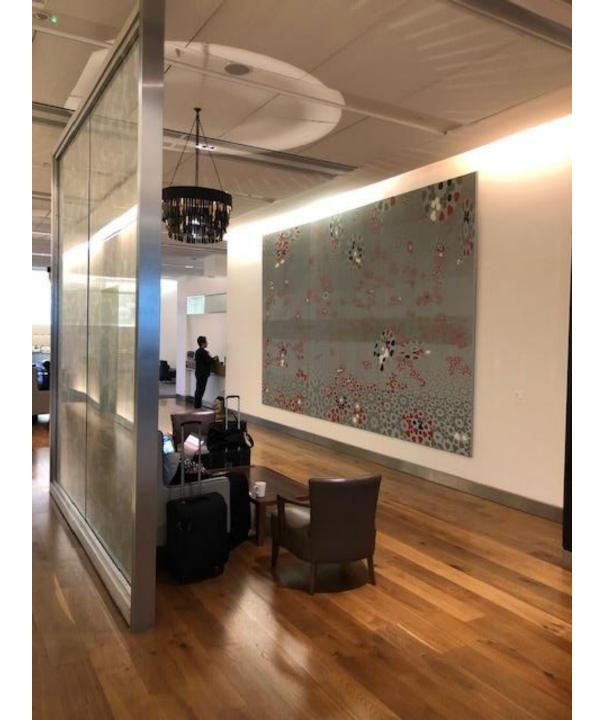






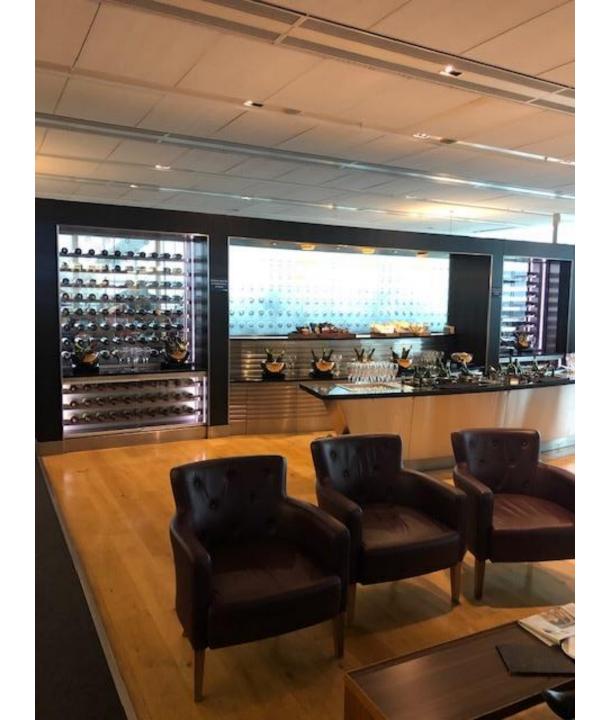






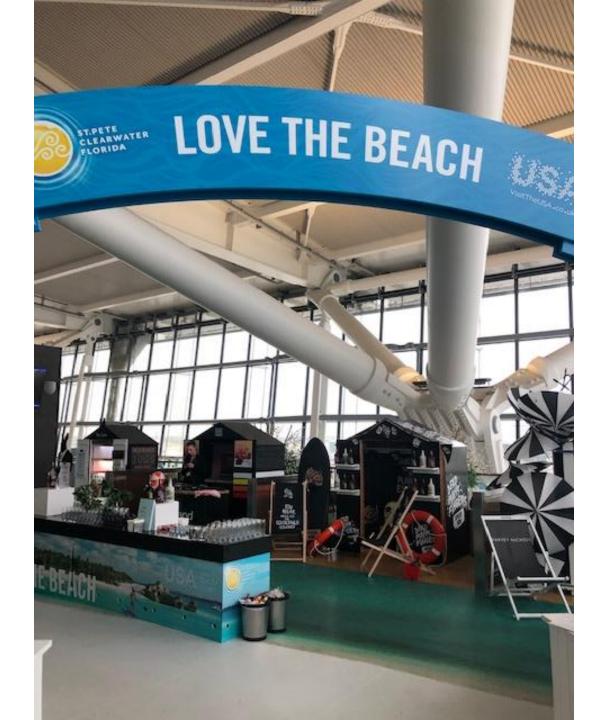






















## How does this apply to us?

















#### How does this apply to us?

- Nine Practices: The good, the bad & the ugly
- Town centre developments: New practice & services, social prescribing, catering...
- New out of town practice (10,000 new patients and climbing!)
- Only two practices currently fit for purpose
- Impact of technologies
- Impact of millennials
- Impact of self care
- Impact of longer lives, more complex needs
- Health and lifestyle village
- Joint venture? Property company?





#### Isn't it time to break the mould?









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