

*Thinking differently...*  
Primary Care Premises Forum

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NHS England and NHS Improvement



# Primary Care Networks

# International comparisons

Healthy Prestatyn: enabling Multi Disciplinary working

# International comparisons

GP of the Future – San Francisco: ‘high-tech doctor’s office’



# International comparisons



**PCN concept**; multi-disciplinary teams; cooperative working with the community and third sector. Focus on personalised healthcare, social interaction and the promotion of 'wellbeing'.



**Fast-track service** for 'low maintenance' patients. High-tech, with a focus on self-testing and monitoring technology, as well the effective use of data and information.



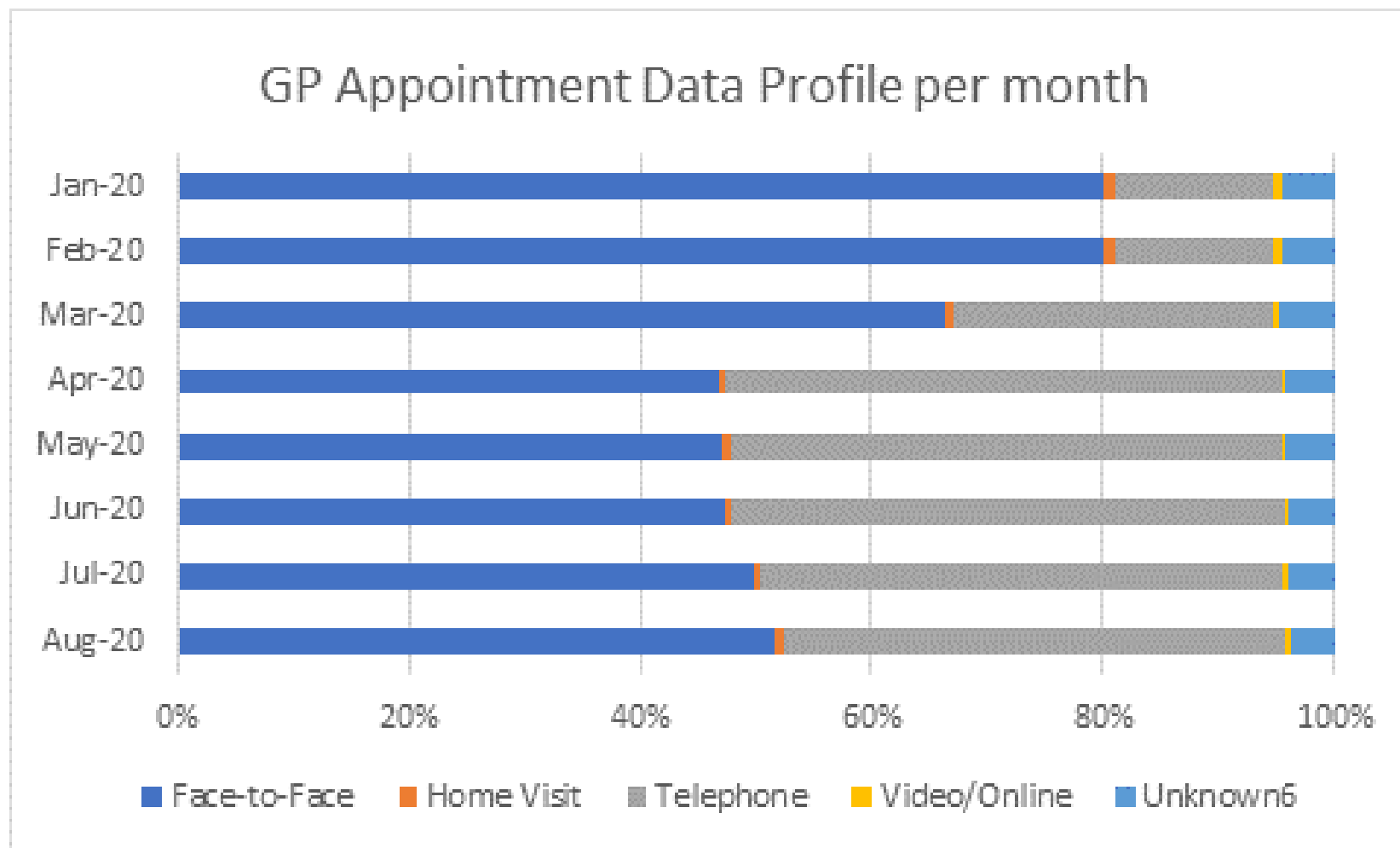
**PLACE-based**, specialist focus on particular age group or condition, achieved through zoning and design. Personable, with community activities and patient education

# Comparative Analysis

- From the **15 case studies**, four common themes were identified:
  - 1. Self-testing, self-reporting, patient-led diagnosis and personal agency in condition management;**
  - 2. Targeted, specialised facilities and infrastructure for specific service user groups – one size does not fit all!**
  - 3. A strong focus on prevention: patient education, training, and strong ongoing links with the community;**
  - 4. Effective utilisation of technology for communication.**



# Lessons from COVID-19



# Lessons from COVID-19

- Rapid move towards digital infrastructure (greater % of GP consultations now take place via phone – see following slide). **But this modal shift still requires an estates solution;**
- Need for zoning, isolation rooms, flexible floorspace, one-way systems, improved hygiene and infection control;
- Coordination of use across multiple buildings – but there are ownership / legal constraints;
- Dependency on maturity of local plans and relationships between PCN core members and wider health system;
- Extraordinary team work across the NHS, property sector and commercial organisations to meet patients needs in the crisis.



THANK YOU